



25 May 2012

Dear Sir/ Madam,

**CLIENT REFERENCE FOR DESIGN@BAY**

This letter serves as a testimonial and confirmation of my experience dealing and working with Design@Bay for communication, branding and marketing services, which they rendered for Transnet's Port of Port Elizabeth terminals and the Port of Ngqura Container terminal.

Design@Bay has been working with South African Port Operations and Transnet Port Terminal since 2001, they have been supportive and instrumental in the implementation of the new Transnet Brand. I can confirm that the company always exceeds our expectations in the delivery of each brief given. I found the company to be made up of a highly professional, experienced and creative team that is exceptionally dedicated to its business. Design@Bay is a creative company that is reliable, delivers products and solutions of the highest quality and at competitive prices.

I would recommend the company very highly to any organisation that is considering the appointment of a branding or advertising agency and communications consultancy.

Kind regards

Sindie Ndwalaza  
Regional Communications Manager – Transnet Port Terminals  
Tel: 041 – 507 1618  
Cell: 083 409 5524  
E-mail: Sindie.Ndwalaza@transnet.net